

RAIDON

SOHORAID
GR4670-TB3
User Manual

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About this Manual

Thank you for choosing the RAIDON product. This manual will familiarize you with the RAIDON GR4670-TB3 product. We recommend reading through this manual before using the RAIDON GR4670-TB3 product. The information provided in this manual was checked before publication, but the actual product specifications may have changed before shipping; Latest product specifications and updates can be found at www.RAIDON.com.tw. No separate notifications will be provided by our company. If you would like to receive the latest RAIDON product information, manuals, and firmware, or have any questions regarding RAIDON products, please contact your local supplier or visit www.RAIDON.com.tw for more information.

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1. Environmental Requirements

Operating temperature: 0 ~ 40 °C (32 ~ 104 °F)
Storage temperature : -20 ~ 47°C (-4 ~ 116 °F)
Operating voltage: 100 ~ 240V AC

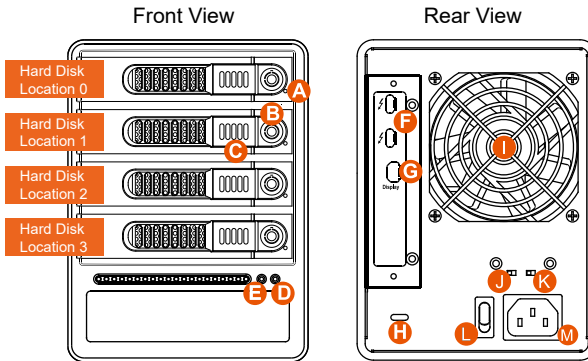
2. Product Appearance and Packaging Content

The following items should be inside the package upon opening:

GR4670-TB3
GR4670-TB3 product x 1 (containing HDD enclosure x 4)
Thunderbolt™ cable x 1
Power cable x 1
Quick Setup Guide x 1
Screws and key

- Please check the product and accessories for any defect or missing parts. If you have any questions, please contact your product supplier.
- Please visit the official website - Download page (<http://www.RAIDON.com.tw/RAIDON2016/download.php>) to download drivers and other related resources.

Front and rear view



Note: A hard disk must be installed at HDD location 0

- | | | |
|---------------------------|----------------------|---------------------|
| A. HDD access light | F. Thunderbolt™ port | J. Fan speed switch |
| B. HDD enclosure key lock | G. Mini DisplayPort | K. Mute switch |
| C. HDD enclosure button | H. Anti-theft lock | L. Power switch |
| D. Power status light | I. Fan | M. Power socket |
| E. System status light | | |

3. Hardware Requirements and Precautions

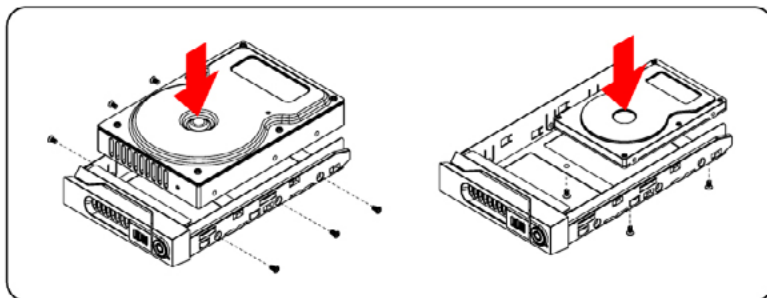
1. This system can only transfer data to one computer through one interface at a time.
2. The capacity of RAID 5 is the size of capacity of the smallest hard disk multiplied by 3 while RAID 0 is multiplied by 4. The result will be treated as one single high-capacity drive. A hard disk must therefore be installed in every bay before this system can be used. We also recommend using brand new hard disks with identical specifications from the same brand. If a hard disk needs to be changed, please be sure to buy a hard disk with the same specifications, capacity, and brand. If this is not possible, then the capacity of the new hard disk should be at least 20GB larger than the existing hard disk.
3. After the hard disk is formatted, the actual total capacity of the GR4670-TB3 detected by the computer operating system will vary from the sum of all hard disk capacities stated by the manufacturer.
4. All existing data will be deleted when this product is set up for the first time. Please ensure that all data on the hard disk has been backed up before installation to avoid data loss.
5. Before a new HDD is installed in the GR4670-TB3, please make sure that there are no bad tracks or defects to avoid data loss.
6. If the GR4670-TB3 needs to be shut down or disconnected, please ensure the HDD is safely removed through your operating system before turning off the power.
7. To prevent data loss, do not remove any of the hard disks while the system is running.
8. Once the system has been initialized, do not switch hard disks around during use. Doing so may prevent the RAID from being recognized by the system.

9. Once RAID mode has been set up, the switching of hard drives will lead to the removal of data from the hard disks. Please be sure to backup the data on the hard disk before making any switches.
10. Under RAID 5 mode, the system can only tolerate the failure of one hard disk. If the system shows that two or more of your hard disks have failed, your stored data may already be damaged or lost. In RAID 0 mode, if the system shows that one of your hard disks has failed, your stored data may already be damaged or lost.
11. If the GR4670-TB3 needs to be shut down or disconnected, please ensure the HDD is safely removed through your operating system before turning off the power.
12. While the In-chassis temperature reaches up to 55 degree-C (131 degree-F), in order to get rid of the heat efficiently, your DR8-TB3 will turn fan parts to full speed automatically. And once the In-chassis temperature drops down to 50 degree-C (122 degree-F), you could then set fan speed at Fan Speed Switch manually to reduce its fan noise for a better green environment at both of a lower fan noise and the power saving.
13. We strongly recommend backing up important data stored on the GR4670-TB3 to another storage device or a remote site. RAIDON will not be held liable for the damage or loss of data you stored on the GR4670-TB3.

4. Hardware Installation

Please follow the steps below to complete the hardware installation process:

- Step 1 When you open the package, please immediately check the product and included parts for any damage or missing parts. If there is a problem with the product or included parts please contact your supplier immediately.
- Step 2 Place the device on a flat, even surface. Make sure that the cooling fan is not blocked and there is sufficient surrounding space for cooling. (Keep away from water or other environments that may cause product damage)
- Step 3 Please insert the key included with the parts pack into the keyhole to release the HDD enclosure handle and remove the HDD enclosure.
- Step 4 Place the hard disk in the HDD enclosure and secure it in place with the included screws; this will prevent damage to the hard disk from external vibration.



Note: Please avoid using hard disk drives from different manufacturers or different models from the same manufacturer as this may impact system performance.

- Step 5 Once the hard disk is installed, slide the enclosure into the system and close the handle.

- Step 6 Select the appropriate cable from the accessories pack depending on the interface. Connect the GR4670-TB3 backplate connection port to the corresponding port on the computer.
- Step 7 Connect the AC Power cable to the GR4670-TB3. Plug the connector into the power socket then start the system.
- Step 8 Your operating system will automatically detect available capacity once the device finishes booting. Once the device has been detected, please follow instructions given by the operating system and format the system. Once the hard disk has been formatted, the GR4670-TB3 system can be used.
- Step 9 If the computer is unable to detect the system, please install the drivers from official website - Download page (<http://www.RAIDON.com.tw/RAIDON2016/download.php>) .

5. Troubleshooting Fan Errors

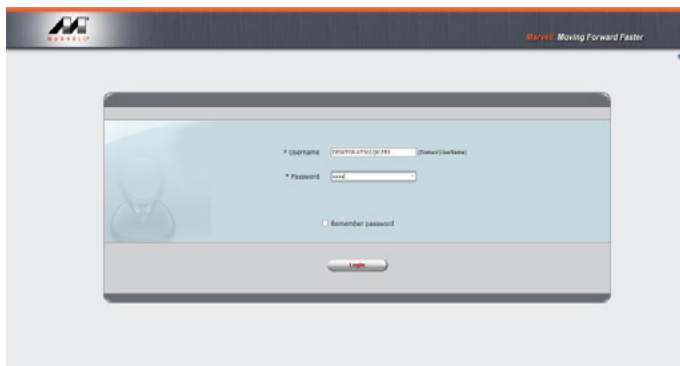
The GR4670-TB3 includes a fan failure warning function. When the fan of the GR4670-TB3 fails, the built-in buzzer will sound. The red warning light on the front plate will also light up; If this happens, press the mute switch at the back of the system to turn off the buzzer. Next, turn off power to the GR4670-TB3 as soon as possible to let the machine cool down. Check to make sure that the machine is placed in a well-ventilated location with nothing obstructing the fan, also check to see if the GR4670-TB3's fan has stopped turning. Once the above checks have been completed, turn the power back on to continue using this system. If this doesn't solve the problem, please contact the product supplier or RAIDON for further technical assistance.

6. The MSU, and easy RAID configurator

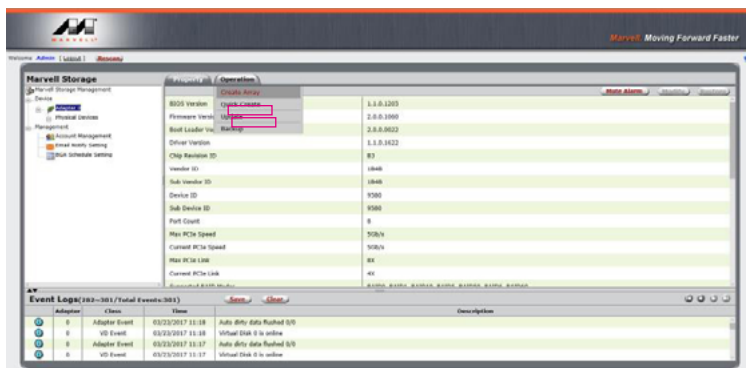
Please visit the official website - Download page (<http://www.RAIDON.com.tw/RAIDON2016/download.php>) to download Marvell Storage Utility (MSU). After GR4670-TB3 connected to the computer and install the MSU, multiple RAID modes can be set up through the MSU.

A. Set up RAID Mode:

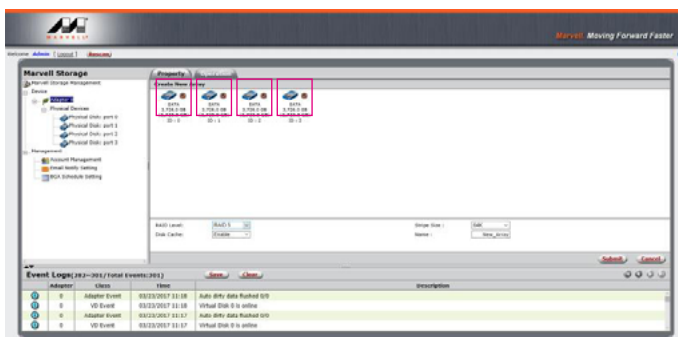
1. Use your Windows username and password to log into the MSU. If you have a username but no password, then leave the password field blank.



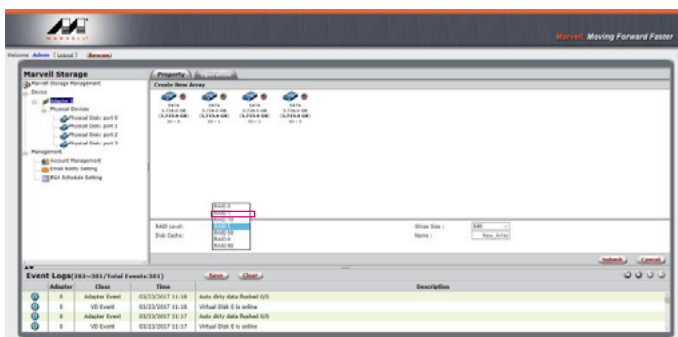
- Click 【Operation】 and 【Create Array】.



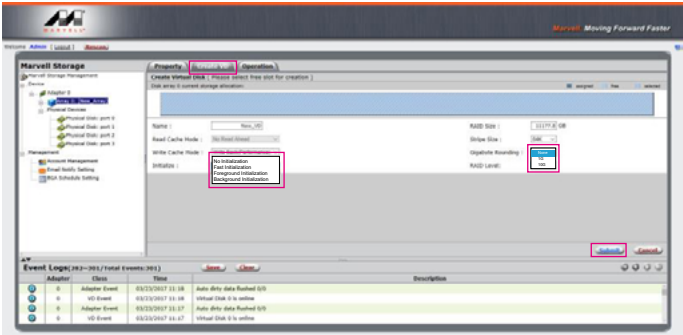
- Click at the selected HDDs.



- Select 【RAID 5】 (or other RAID).



8. Click 【Create VD】 to set the 【Initialize】 option. The options are 【No Initialization】 , 【Fast Initialization】 , 【Foreground Initialization】 and 【Background Initialization】 ; 【Gigabyte Rounding】 set to 【none】 , then click 【Submit】 .

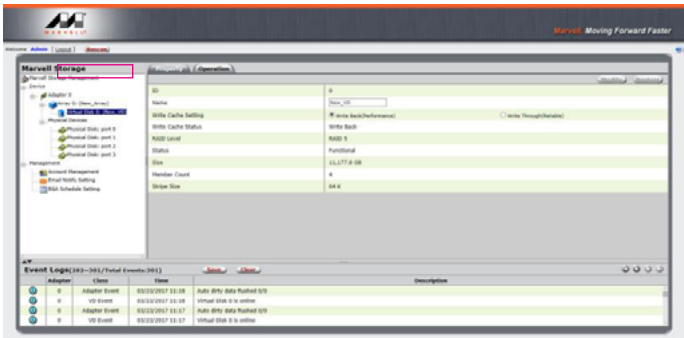


Note 1:

- No Initialization:
No initialization is performed on the virtual disk.
- Fast Initialization:
Quickly initialize the virtual disk.
- Foreground Initialization:
The application performs virtual disk initialization in the foreground.
- Background Initialization:
The application performs virtual disk initialization in the background.

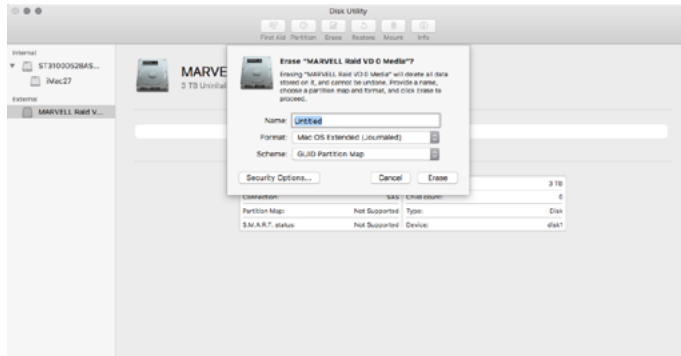
Note 2: • In the event of a single physical disk failure in a RAID 1 virtual disk, Gigabyte Rounding allows the replacement physical disk to be of a size slightly smaller than the existing physical disk. The capacity of the rebuilt virtual disk equals to the size of the smaller physical disk included in the RAID 1 array. The configuration options represent the tolerance value of drive capacity difference.
The default user hard disk capacity is the same in the simple settings.

9. After submit, you get a New_VD.

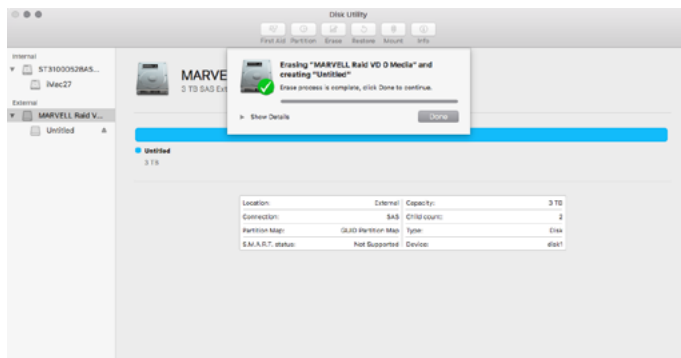


P.S. VD is the abbreviation of Virture Disk.

10. To initiate and format HDD/SSD at OS level.

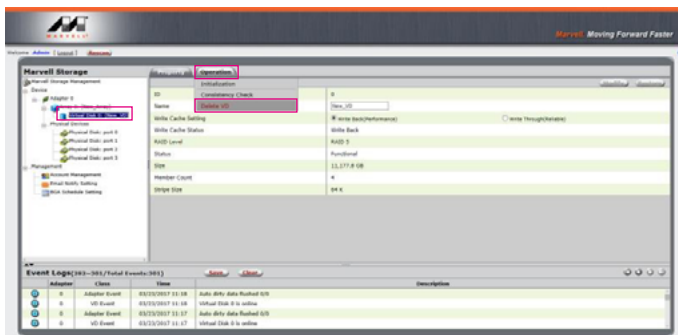


11. After completing the format, you could start using your GR4670-TB3.

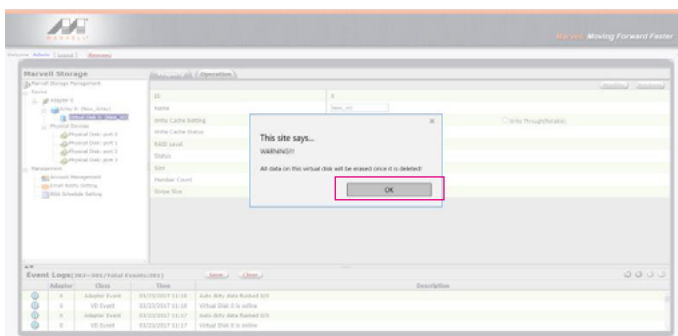


B. Delete a RAID for a new RAID setting

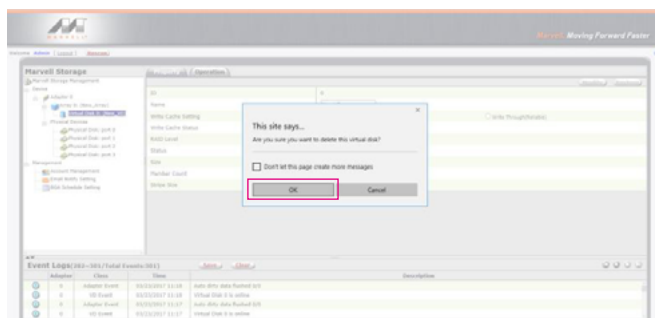
1. Click 【Operation】 and 【Delete VD】.



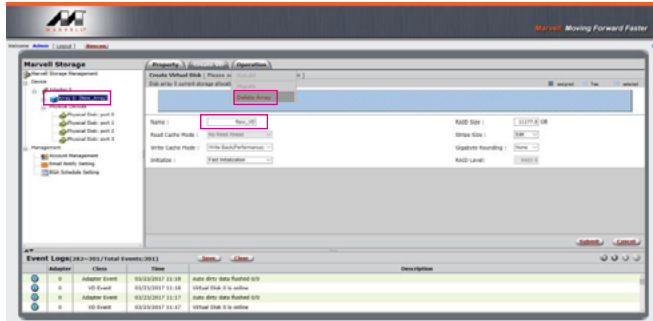
2. Click 【OK】 at first warning message.



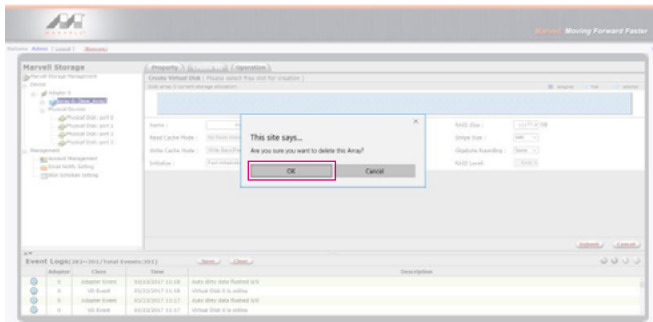
3. Click 【OK】 at the second warning message.



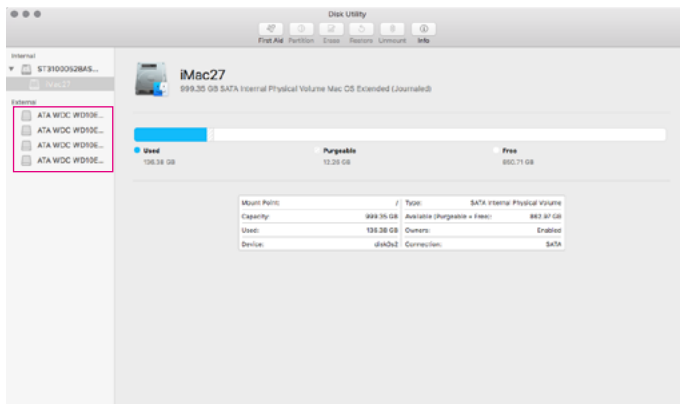
4. Click **【Operation】**, **【Delete Array】** and **【Submit】**.



5. Click **【OK】** at warning message.



6. It returns to JBOD mode, you just have to format every individual HDD or just to set up another RAID.



Please refer to "RAIDON All TB2&TB3 RAID 5 Storage MSU User Manual.pdf" for the RAID setting.

7. Description of HDD Indicators

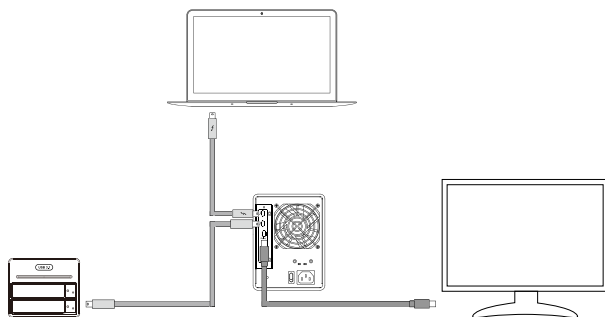
Status	Power status light	System indicator Light	HDD Status Light	Buzzer
No HDD detected	Blue light always on	N/A	Red light always on	N/A
HDD failed	Blue light always on	Red light flashing	Red light always on	YES
Data access	Blue light always on	N/A	Blue light flashing	N/A
HDD idle	Blue light always on	N/A	Blue light always on	N/A
Rebuilding data - Source HDD	Blue light always on	N/A	Blue light flashing	N/A
Rebuilding data - Target HDD	Blue light always on	N/A	Purple light flashing	N/A
Fan failure	Blue light always on	Red light flashing	Blue light always on	YES
Overheat	Blue light always on	Red light flashing	Blue light always on	YES

8. Connect with other devices

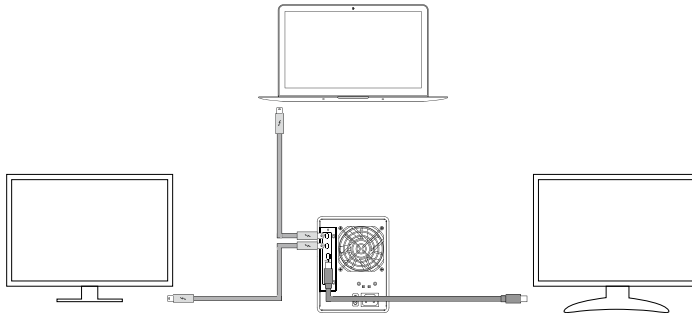
1. TB port: Thunderbolt™ 3 ports can be connected to TB3, USB3.1 and Display port device. It is downward to support USB3.0 / USB2.0. This product can connect with different USB devices by USB Type C to Type A/B cable. It supports TB port power delivery (PD) function, which can provide 15W (5V / 3A) power output to support 5V / 3A rechargeable notebook computer use. There is no additional power supply need.
2. Mini Display port: configured with Mini Display Port connection port to provide additional screen output.

Two System Connections:

- A. GR4670-TB3: Let its TB A port connect to Host (PC/Workstation/Server), TB B port to other Device (USB or TB), and mDP (Mini Display) port to monitor.

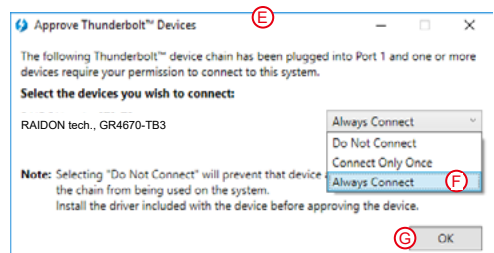
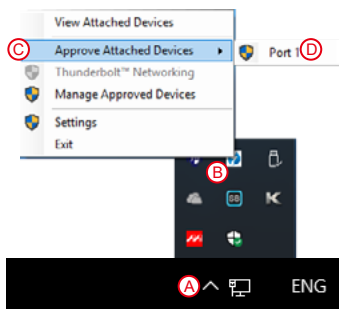


- B. GR4670-TB3: Let its TB A port connect to Host (PC/Workstation/Server), TB B port to a monitor, and mDP port to the second monitor.



9. Frequently Asked Questions

1. If the GR4670-TB3 is turned on, but the Thunderbolt™ cable is not connected, the fan and power status lights will both be in stopped/hibernation mode. The fan and power status light will not come on until the Thunderbolt™ cable is connected to the computer.
2. When the computer enters hibernation mode, the fan and power status lights will both be in stopped/hibernation mode. The fan and power status light will not come on until the computer is awake.
3. If a hard disk already contains data from another RAID product or RAID mode has already been set, we recommend reverting back to JBOD mode before the drive is used with the GR4670-TB3 again to avoid problems accessing the hard drive.
4. If the DR8M-TB3 is installed on the Windows OS but can not be connected, refer to the following steps:
 - A. Open the Windows Taskbar.
 - B. right-click the Thunderbolt™ icon.
 - C. Select "Approve Attached Devices".
 - D. Select the port to which the device is connected.
 - E. Wait for the dialog box "Approve Thunderbolt™ Devices" to appear.
 - F. Select "Always Connect"
 - G. Press "OK"

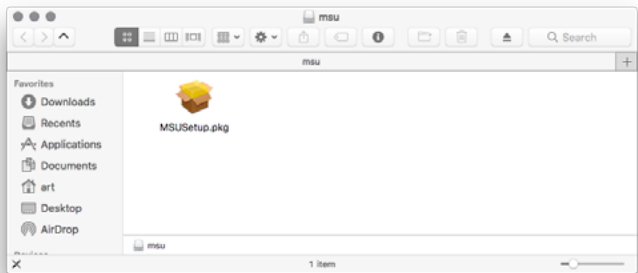


5. How to install software on macOS:

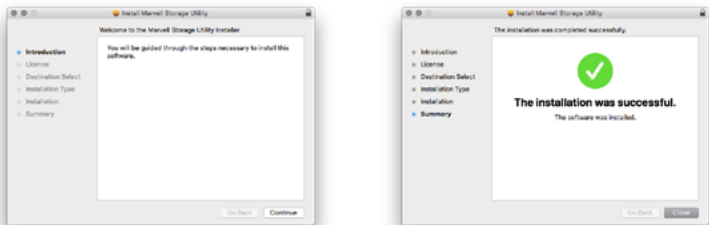
A. Unzip the downloaded tarball and execute msu.dmg.



B. Get the installation program MSUSetup.pkg, execute the program, and enter the installation process.

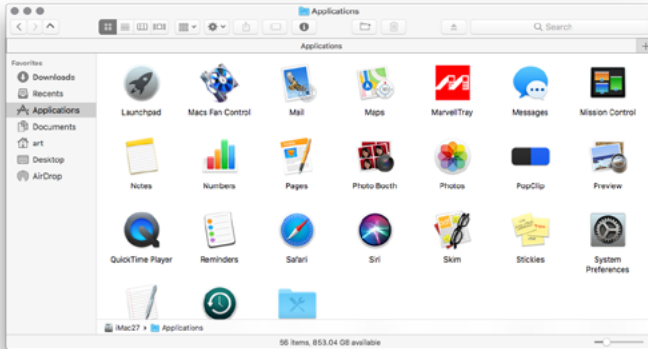


C. Follow the flow instructions and actual conditions to complete the installation.



6. There are three ways to start the program:

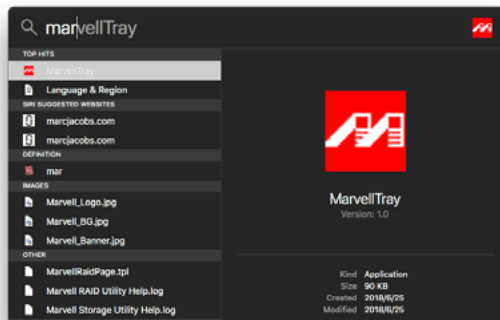
A. Find **MarvellTray** in the folder "Applications", hit the point and execute the program.



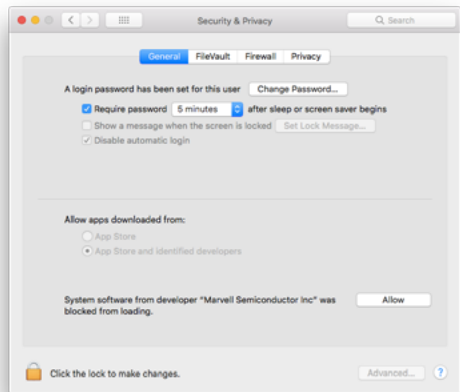
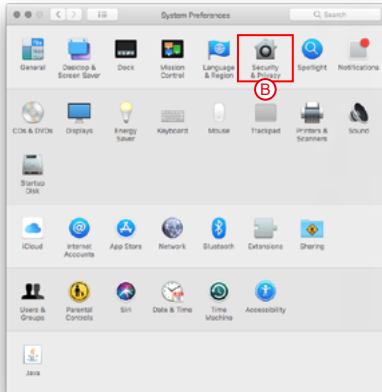
B. Hit the Launchpad on the Dock and hit the **MarvellTray** icon to execute the program.



C. Using Spotlight's search function, type **MarvellTray** to find the program and press Enter to execute the program.



7. The new macOS 10.13 (High Sierra) requires user approval before loading new, third-party kernel extensions:
 - A. Execute **MarvellMvumi.pkg**.
 - B. Appear from an unidentified developer warning, click on the lower right corner of the "OK."
 - C. Open **System Preferences**, and go to **Security & Privacy**.
 - D. Click on the "Allow" button.



Note: If you can not click the allow button, click the lower left corner of the lock icon, and enter the administrator password.

關於這份手冊

感謝您使用 RAIDON 的產品。本手冊將介紹 RAIDON GR4670-TB3 產品。在您開始使用 RAIDON GR4670-TB3 產品前，建議您先閱讀過本手冊。手冊裡的資訊在出版前雖已被詳細確認，實際產品規格仍將以出貨時為準；任何產品規格或相關資訊更新請您直接到 www.RAIDON.com.tw 網站查詢，本公司將不另行通知。若您想獲得 RAIDON 最新產品訊息、使用手冊、韌體，或對 RAIDON 產品有任何疑問，請您聯絡當地供應商或到 www.RAIDON.com.tw 取得相關訊息。

本手冊相關產品內容歸銳銳科技股份有限公司版權所有

1. 環境需求

工作溫度：5 ~ 35 °C (41 ~ 95 °F)

儲存溫度：-20 ~ 47°C (-4 ~ 116 °F)

工作電壓：100 ~ 240V AC

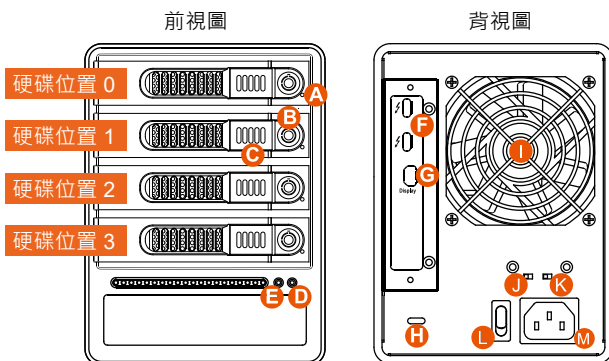
2. 產品外觀及包裝內容

打開包裝外盒後，包裝內容應包含下列組件：

GR4670-TB3
GR4670-TB3 產品本體 x 1 (內含抽取盒 x 4)
Thunderbolt™ 連接線 x 1
電源線 x 1
快速安裝手冊 x 1
螺絲及鑰匙

- 請確認相關配件與產品本身是否有受損或配件缺少，若有任何疑問請與本產品供應商聯絡。
- 請前往官網 - 產品資料下載頁面 (<http://www.raidon.com.tw/RAIDON2016/download.php>) 下載驅動程式以及其餘相關資源。

正面與背面示意圖



注意：硬碟位置 0 一定要安裝硬碟。

- | | | |
|------------|-------------------------|---------|
| A. 硬碟讀取燈 | F. Thunderbolt™ 連接埠 | K. 靜音開關 |
| B. 硬碟抽取盒鎖 | G. Mini DisplayPort 連接埠 | L. 電源開關 |
| C. 硬碟卡榫退出鍵 | H. 防竊鎖孔 | M. 電源插座 |
| D. 電源指示燈 | I. 風扇 | |
| E. 系統指示燈 | J. 風扇轉速切換按鈕 | |

3. 硬體需求與注意事項

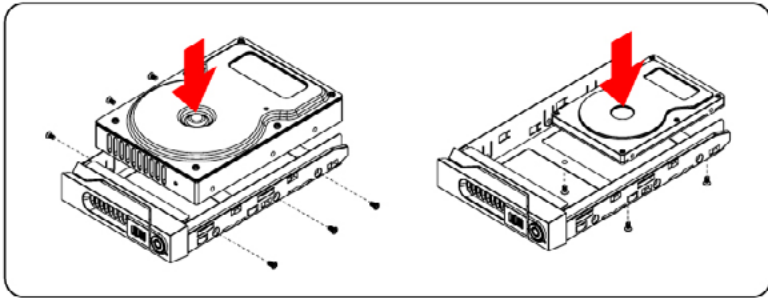
1. 本系統同一時間只可透過一組介面與一台電腦執行資料傳輸。
2. RAID 5 的容量形成是將硬碟中最小容量乘上 3 倍後，RAID 0 乘上 4 倍，之後會被視為一個大儲存容量；因此，用本系統前必須每顆硬碟裝置槽都已完成硬碟安裝，並建議全部使用相同品牌與同規格之全新硬碟。同時，如果需要更換新的硬碟時，也請您務必購買規格、容量、廠牌相同的硬碟，若您無法購買到符合上述條件的硬碟時，請選購容量大於另一硬碟最少 20GB。
3. 硬碟格式化後，由電腦主機作業系統所辨識 GR4670-TB3 的實際總容量會與硬碟廠所標示的容量加總後，將有所差異。
4. 第一次使用本產品進行設定時，資料會被全數清除。請於硬碟置入前，確認硬碟已備份，避免資料遺失。
5. 在安裝新硬碟到 GR4670-TB3 之前，請先確認硬碟是沒有壞軌而且是沒有故障的，以避免資料受損。
6. 當您需要關閉或移除 GR4670-TB3 時，務必透過您所操作的作業系統中執行硬碟安全移除後，方可進行電源關閉的動作。
7. 當系統運作時，請勿任意移除任何一顆硬碟，以免導致資料遺失。
8. 完成系統初始化安裝後，在使用上請勿任意變更硬碟位置；此動作將可能導致系統無法形成 RAID。
9. RAID 模式一旦設定完成，若要進行切換，因切換過程中將會清除硬碟中的資料，請務必先將硬碟中的資料另行備份後再行切換。
10. 在 RAID 5 模式下儲存系統僅容許單顆硬碟故障。因此，當您發現二顆以上的硬碟顯示故障時，您先前已存儲的資料可能已毀損或遺失；在 RAID 0 模式下，當您發現一顆以上的硬碟顯示故障時，您先前已存儲的資料可能已毀損或遺失。

11. 當您需要關閉或移除 GR4670-TB3 時，務必透過您所操作的作業系統中執行硬碟安全移除後，方進行電源關閉的動作。
12. 當系統溫度達到 55 度時，機器風扇會全速運轉，加速機器內部散熱，當系統溫度降回 50 度以下時，才會恢復手動風扇轉速設定之狀態。
13. 強烈建議除了使用 GR4670-TB3 的資料儲存功能外，請針對重要資料備份到另一個儲存裝置上或遠端備份，雙重備份您重要的資料。若您儲存在 GR4670-TB3 的資料損毀或遺失，RAIDON 將不負任何的責任。

4. 硬體安裝

請參照以下步驟完成硬體安裝

- 步驟 1 當你打開包裝後，首先請先檢查產品主體以及附件是不是有毀損或是短缺情形，如果發生產品主體及附件短缺，請立刻與您的供應商聯絡。
- 步驟 2 將主機置放於平穩空間上，並確認散熱風扇沒有被擋住，且四周有適當的散熱空間。（請避免接近水源或是其他容易造成產品損傷的環境）
- 步驟 3 請使用零件包中所附的鑰匙插入鑰匙孔，開啟硬碟抽取盒把手便將抽取盒取出。
- 步驟 4 將硬碟安裝到抽取盒上，並以零件包內附的螺絲加以固定，以避免不必要的移動對硬碟造成傷害。



注意：不建議使用不同廠牌，或是同廠牌不同型號的硬碟，避免影響效能。

- 步驟 5 硬碟安裝完成後，請將抽取盒平移放入主機內，並關上把手。
- 步驟 6 請依據您欲使用的介面，從附件包中選擇相對應的連接線，將 GR4670-TB3 背面連接埠與電腦主機相對應介面埠連接。
- 步驟 7 AC Power 電源線與 GR4670-TB3 連接好，並將接頭接上電源插座後開機。
- 步驟 8 開機後，您的作業系統將會自動辨識到儲存容量；待辨識成功後，請依據您所需的儲存格式，將系統依照作業系統的指示完成格式化。待硬盤格式化完成後，便可直接使用 GR4670-TB3 系統。
- 步驟 9 如電腦無法辨識此系統，請前往 - 產品資料下載頁面 (<http://www.raidon.com.tw/RAIDON2016/download.php>) 下載驅動程式並安裝。

5. 風扇故障狀況排除

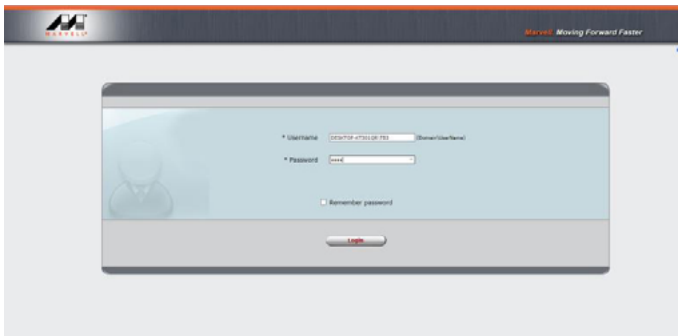
GR4670-TB3 內建風扇故障警示功能。若 GR4670-TB3 風扇發生故障時，內建的蜂鳴器會發出警告聲響，前面板的紅色警示燈號也會亮起；此時你可選按系統後面的靜音開關，先將警示聲關閉，並在允許的狀況下關閉 GR4670-TB3 電源讓機器降溫；同時，請先確認機體擺放環境是否通風良好，沒有任何物體擋住風扇孔，一併檢查 GR4670-TB3 的風扇是否停止運轉；待上述檢查確認後，再將電源開啟繼續使用本系統。若問題還是無法獲得解決，請與此產品供應商或 RAIDON 連絡，以便取得進一步的支援。

6. MSU 簡易設定

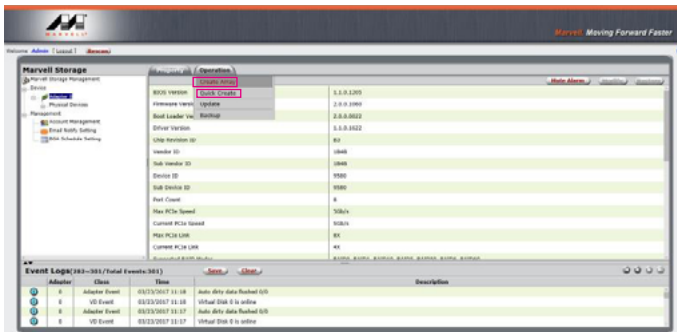
請至官網 - 產品資料下載頁面 (<http://www.raidon.com.tw/RAIDON2016/download.php>) 下載 Marvell Storage Utility (MSU)，GR4670-TB3 連接電腦並安裝 MSU 後，可透過 MSU 建立多種 RAID 模式。

一、建立 RAID 模式：

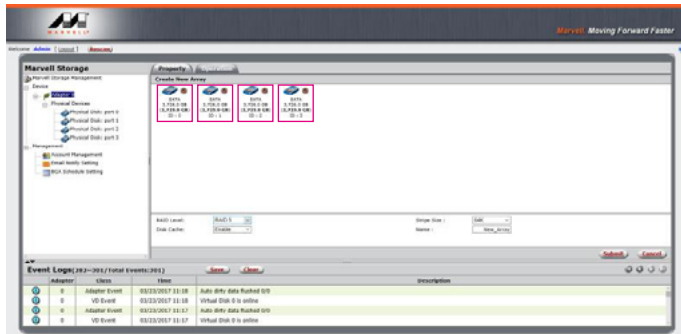
1. 開啟 MSU 程式進入登錄頁面，使用 Windows 或 Mac 帳戶及密碼登錄進入 MSU。若有帳戶卻無密碼，請將 MSU 登錄密碼處維持空白。



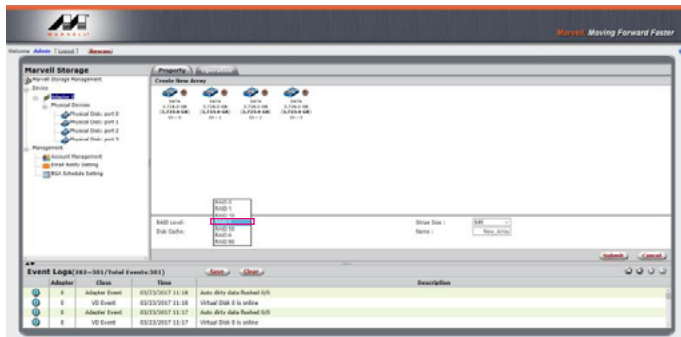
2. 點擊【Operation】與【Create Array】。



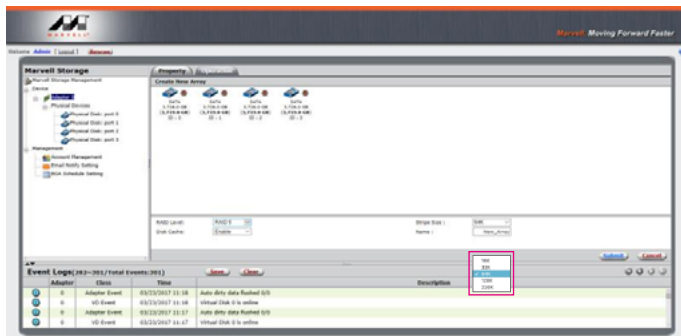
3. 點擊選擇硬碟。



4. 選擇【RAID 5】(或其他 RAID)

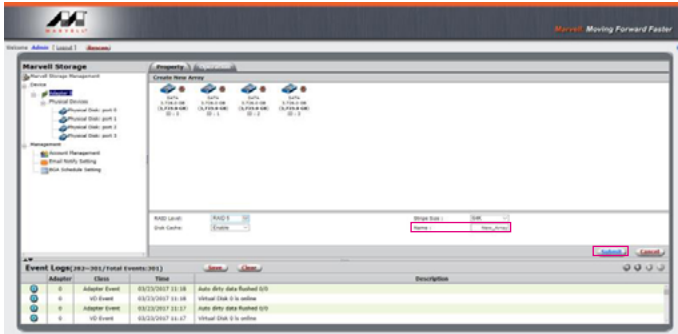


5. 設定 Stripe Size

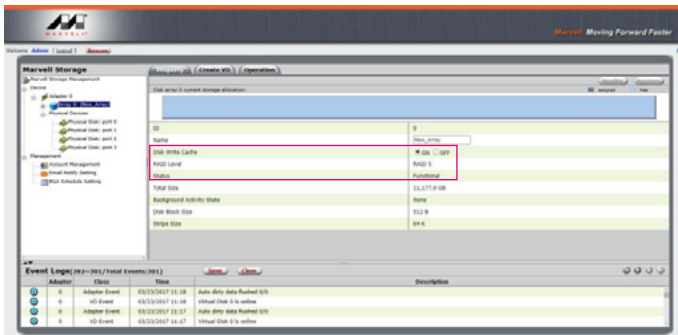


數值越大，大量傳輸資料的效能越好（如圖像編修、影音編輯等）；
數值越小，隨機讀寫越快（如程式啟動、文書處理、系統頻繁讀寫等）。

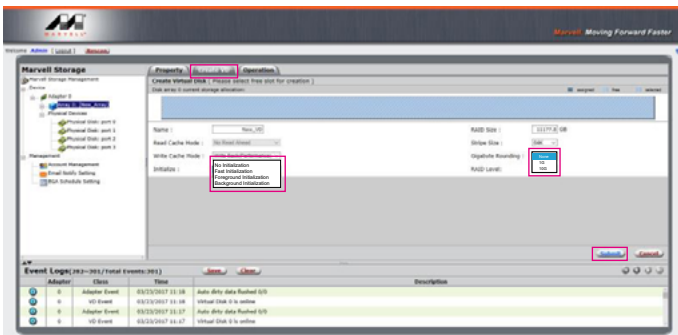
6. 輸入存儲名稱，再點擊【Submit】，提交 RAID 設置。



7. 提交 RAID 設置後的回饋如下：



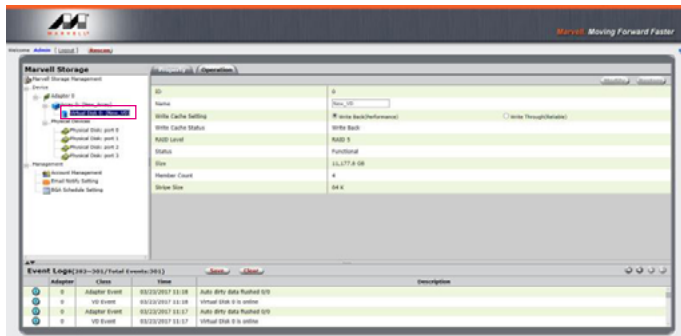
8. 點擊【Create VD】，設定【Initialize】的選項，其選項共有【No Initialization】、【Fast Initialization】、【Foreground Initialization】與【Background Initialization】；將【Gigabyte Rounding】的選項設定為【none】，再點擊【Submit】。



- Note 1: • No Initialization: 不對虛擬磁碟執行初始化。
• Fast Initialization: 快速初始化虛擬磁碟。
• Foreground Initialization: 應用程式在前景執行虛擬磁碟初始化。
• Background Initialization: 應用程式在背景執行虛擬磁碟初始化。

- Note 2: • Gigabyte Rounding: 在此採用 RAID 1 的概念，在 RAID 1 的虛擬磁碟中若其中一個物理硬碟故障 Gigabyte Rounding 可讓使用者選擇另一個容量較小的硬碟代替故障的硬碟，兩硬碟間容量的容許差異值由 Gigabyte Rounding 設定；簡易設定中預設使用者硬碟容量均相同。。

9. 提交後，您將獲得一個 New_VD。



P.S. VD 為虛擬磁碟 virtual disk 的簡稱

10. 於作業系統進行初始化硬碟的設定。

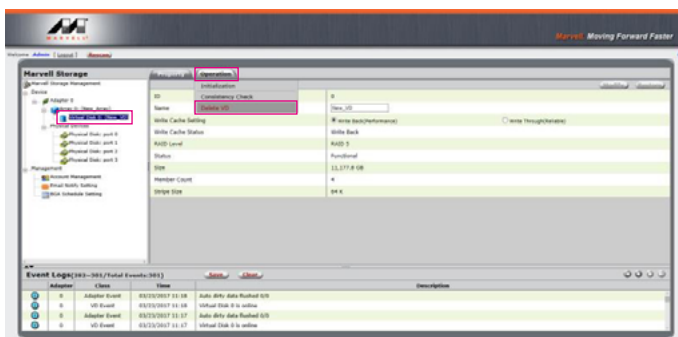


11. 格式化之後，即可開始使用。

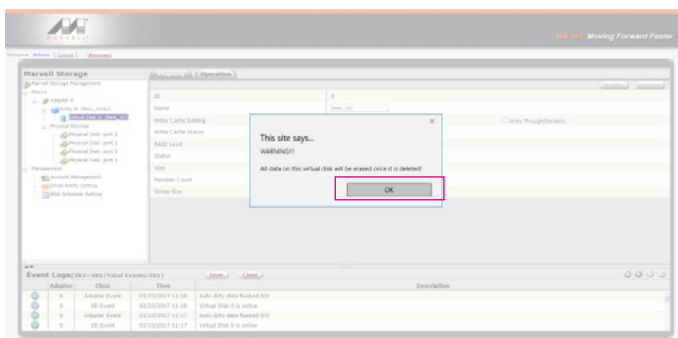


二、移除 RAID 模式：

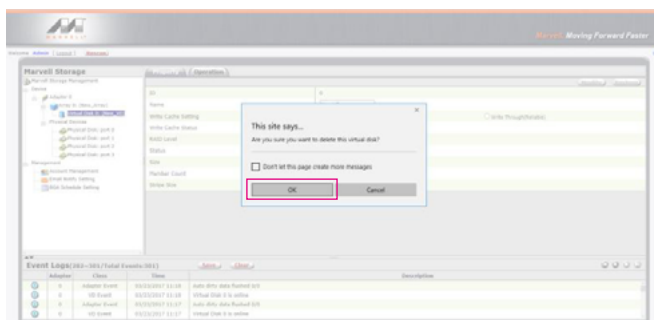
1. 點擊【Operation】與【Delete VD】。



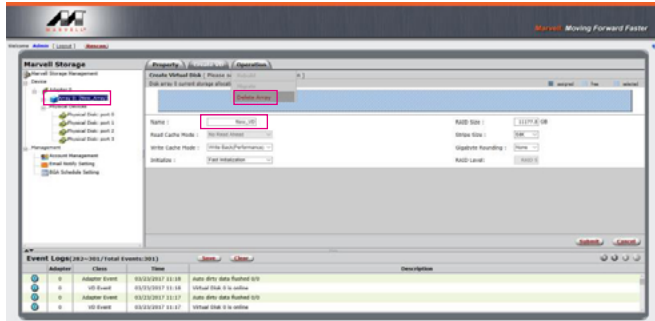
2. 在第一條警告消息中點擊【OK】。



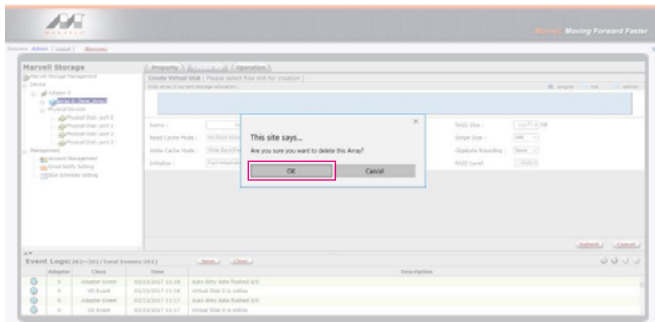
3. 在第二條警告信息中點擊【OK】。



4. 點擊【Operation】、【Delete Array】與【Submit】



5. 在警告信息中點擊【OK】。



6. 磁碟系統轉為 JBOD 模式，之後只需要個別格式化硬碟，或設置新的 RAID 模式。



更詳細的 RAID 設定方式請參閱 RAIDON All TB2&TB3 RAID 5 Storage MSU User Manual.pdf

7. 硬碟狀態指示燈號說明

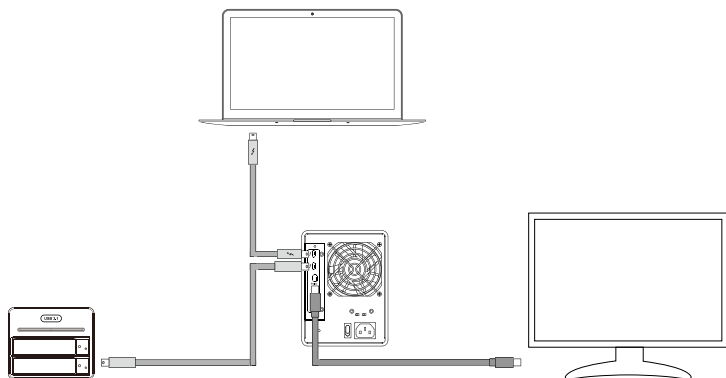
狀態	電源指示燈	系統指示燈	硬碟狀態燈	蜂鳴器
無硬碟	藍燈恆亮	N/A	紅燈恆亮	N/A
硬碟故障	藍燈恆亮	紅燈閃爍	紅燈恆亮	YES
資料存取	藍燈恆亮	N/A	藍燈閃爍	N/A
硬碟閒置	藍燈恆亮	N/A	藍燈恆亮	N/A
資料重建 - 來源碟	藍燈恆亮	N/A	藍燈閃爍	N/A
資料重建 - 目標碟	藍燈恆亮	N/A	紫燈閃爍	N/A
風扇故障	藍燈恆亮	紅燈閃爍	藍燈恆亮	YES
過熱	藍燈恆亮	紅燈閃爍	藍燈恆亮	YES

8. 與其他裝置連接說明

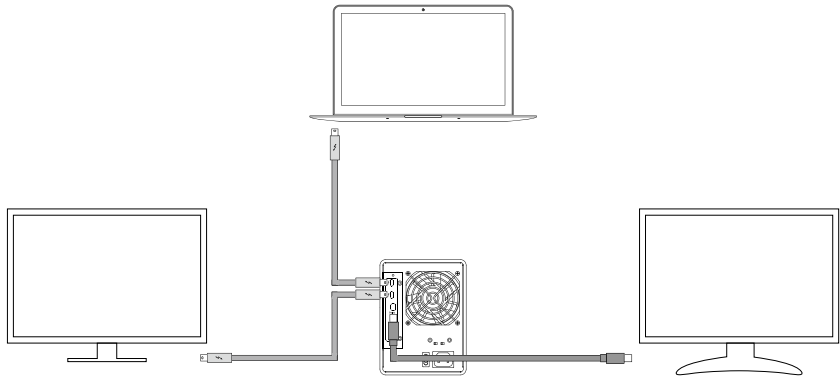
1. TB port : Thunderbolt™ 3 連接埠可串接 TB3、USB 3.1 和 DisplayPort 裝置；其中向下支援 USB3.0/USB2.0，有轉接線即可連接不同規格之 USB 產品。本產品支援 TB port 供電功能 (PD)，可以提供 15W (5V/3A) 的電源輸出給支援 5V/3A 充電的筆記型電腦使用，不用額外連接電源。
2. Mini Display port : 配置 Mini DisplayPort (mDP) 連接埠，支援額外的螢幕輸出。

裝置連接示意圖：

- A. GR4670-TB3: TB A port 接 MB (Host) · TB B port 接 other Device (USB or TB) · mDP 接螢幕。

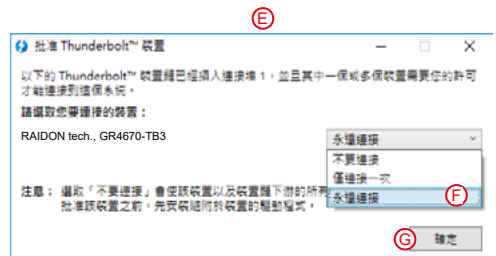


B. GR4670-TB3: TB A port 接 MB (Host), TB B port 接螢幕, mDP 接螢幕 (雙螢幕)



9. 常見問題

1. GR4670-TB3 在開機情況下，未連接 Thunderbolt™ cable 時，風扇與電源指示燈皆為停止及休眠狀態，直至連接 Thunderbolt™ cable 至電腦才會啟動風扇及電源指示燈。
2. 電腦進入睡眠模式時，GR4670-TB3 的風扇與電源指示燈皆為停止及休眠狀態，直至喚醒時才會啟動風扇及電源指示燈。
3. 若硬碟已在其他磁碟陣列產品存取資料或設定 RAID MODE 過，建議還原成 JBOD 模式後再應用於 GR4670-TB3，以避免產生無法讀取硬碟問題。
4. 若 GR5640-TB3 裝設在 Windows 作業系統上卻無法連線，請參考下方步驟：
 - A. 開啟右下角工作列圖示
 - B. 在 Thunderbolt™ software 圖示上擊點滑鼠右鍵
 - C. 選擇「批准已接上的裝置」
 - D. 選擇連接埠
 - E. 等候對話框「批准 Thunderbolt™ 裝置」出現
 - F. 選擇「永遠連接」
 - G. 按下確定。

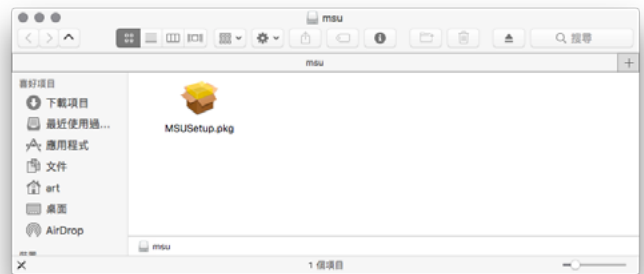


5. 如何在 macOS 安裝軟體：

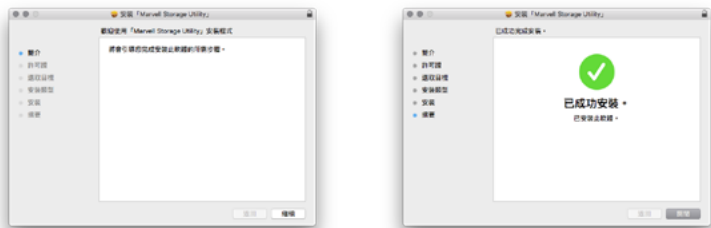
A. 將下載的壓縮檔解壓縮後，執行 msu.dmg。



B. 得到安裝程式 MSUSetup.pkg，執行該程式，進入安裝流程。



C. 依照流程指示與實際狀況選擇，以完成安裝。



6. 啟動程式的方式有三：

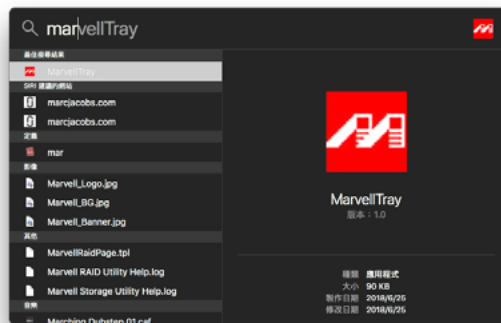
A. 在資料夾「應用程式」內找到 **MarvellTray**，擊點並執行程式。



B. 擊點 Dock 上的 Launchpad，擊點 **MarvellTray** 的圖示便能執行程式。

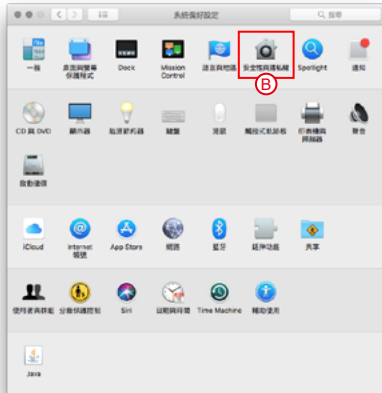


C. 利用 Spotlight 的搜尋功能，輸入 **MarvellTray**，便能找到程式，按下 Enter 就能執行程式。



7. 礙於 macOS 10.13 (High Sierra) 的權限設定，如果程式來自於未識別開發者，是無法直接安裝的。請依照下列步驟進行安裝：

- A. 執行 MarvellMvumi.pkg，出現來自未識別開發者的警訊，先點選右下角的「好」。
- B. 進入「系統偏好設定」後，點選「安全性與隱私」功能。
- C. 接著下方就會看到被阻擋的訊息，按旁邊的「允許」。



注意：如果無法擊點允許按鈕，請先擊點左下角的鎖頭圖示，並輸入管理員密碼。

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